

How to reconnect with UDesign using a desktop

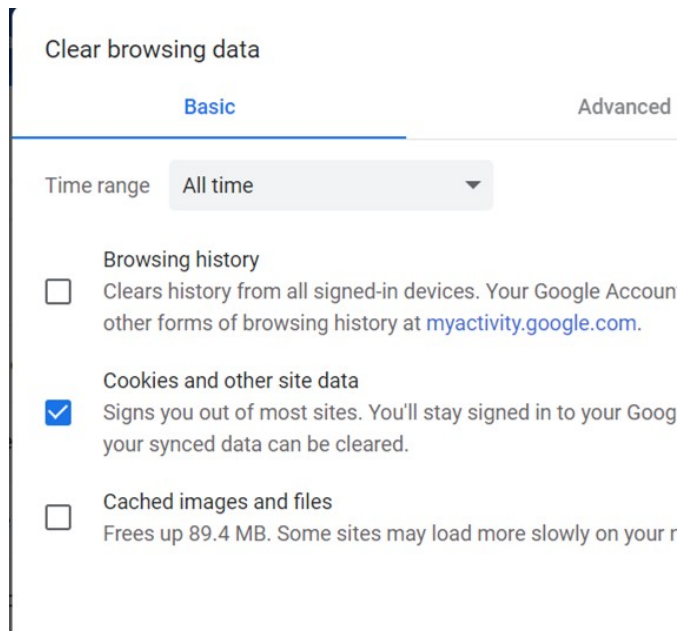
In order to reconnect with Udesign, you'll need to clear the cookies on your browser.

Find the instructions based the browser you're using.

Chrome

1. Open Chrome
2. On your keyboard Hit all at the same time:
 1. **CTRL+SHIFt+DEL**
 2. **Cmd+Shift+Delete** on Mac (⌘↑□)

This window will come up.



Open the menu in the **Time range** field

Select **All Time**

Select **Cookies and other site data**

Hit **Clear data**

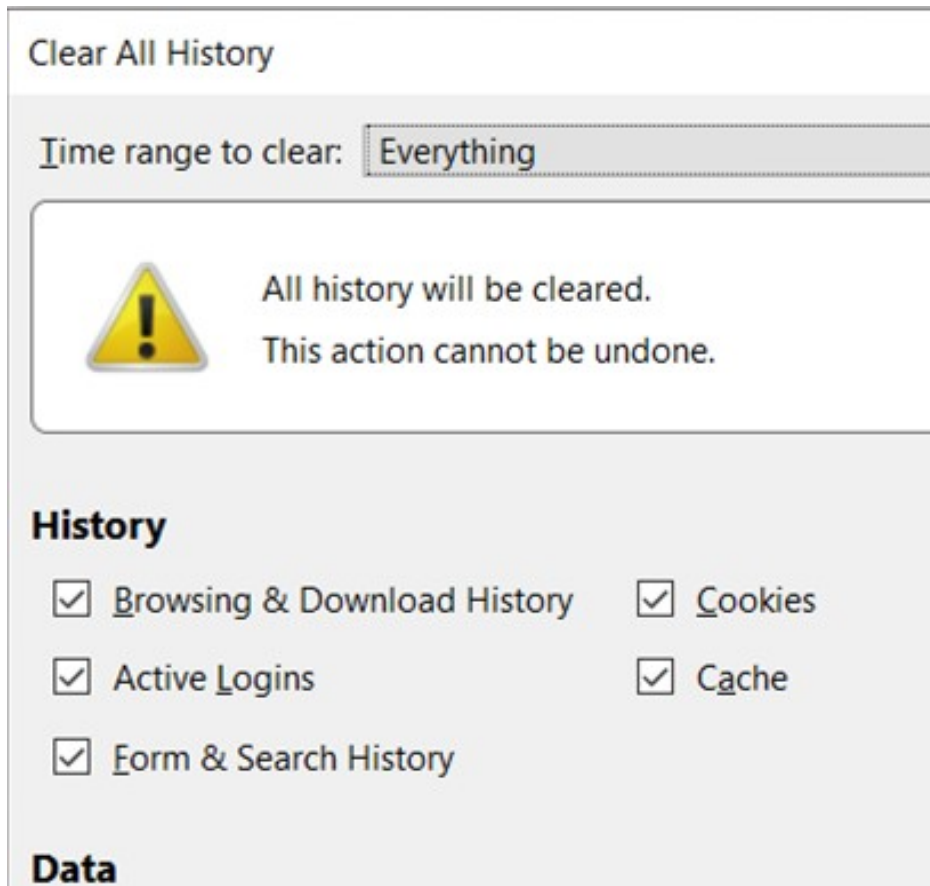
Close your browser and re-open it

Firefox

Open Firefox


- 1) On your keyboard Hit all at the same time:
 - a) **CTRL+SHIFT+DEL**
 - b) **Cmd+Shift+Delete** on Mac (⌘↑□)

This window will come up.



Clear All History

Time range to clear:

 All history will be cleared.
This action cannot be undone.

History

Browsing & Download History Cookies

Active Logins Cache

Form & Search History

Data

In Time range to clear select: **Everything**

Check all the boxes

Hit **OK**

Close your browser and re-open it

Edge

Open Edge

- 1) On your keyboard Hit all at the same time:
 - a) **CTRL+SHIFT+DEL**

This window will come up.

Clear browsing data

Time range

- Browsing history**
13 items. Includes autocompletions in the address
- Download history**
None
- Cookies and other site data**
From 15 sites. Signs you out of most sites.
- Cached images and files**
Frees up 14.8 MB. Some sites may load more slowly on your next visit.

Sync is turned off. When you turn on sync, this data will sync across all synced devices signed in to veroniqueem@canal

In Time range to clear select: **All time**

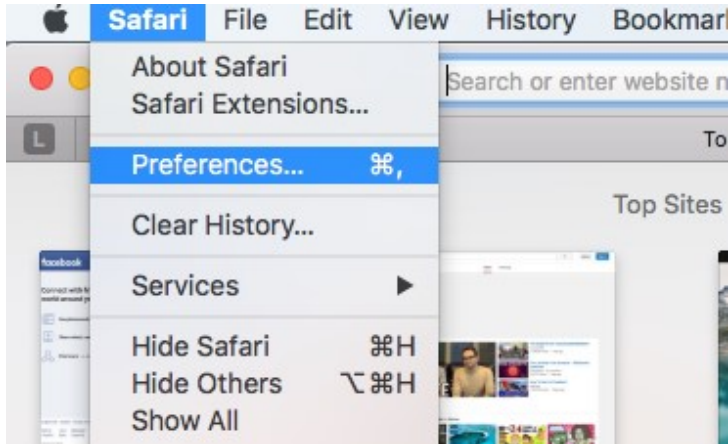
Check all the boxes

Hit **Clear Now**

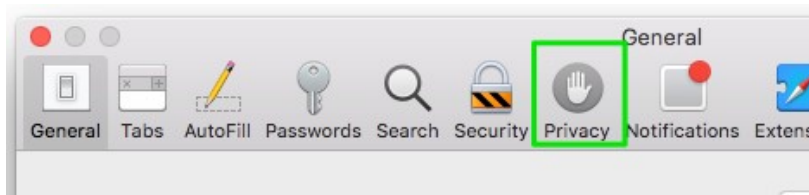
Close your browser and re-open it

Safari

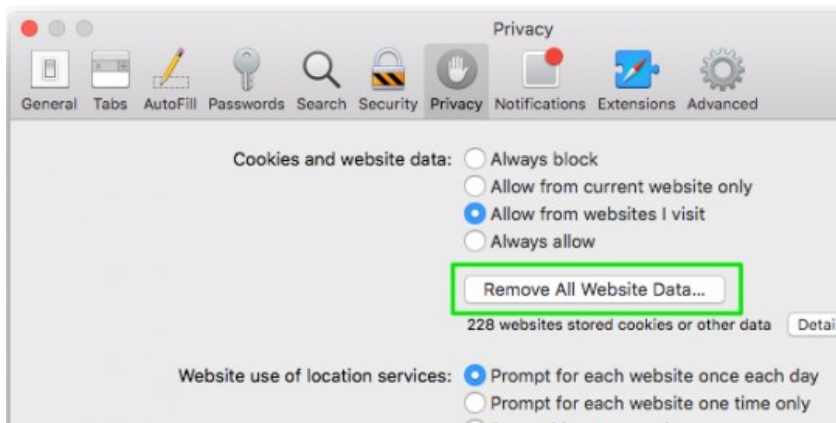
1. Open Safari.
2. **Select Preferences from the Safari menu**



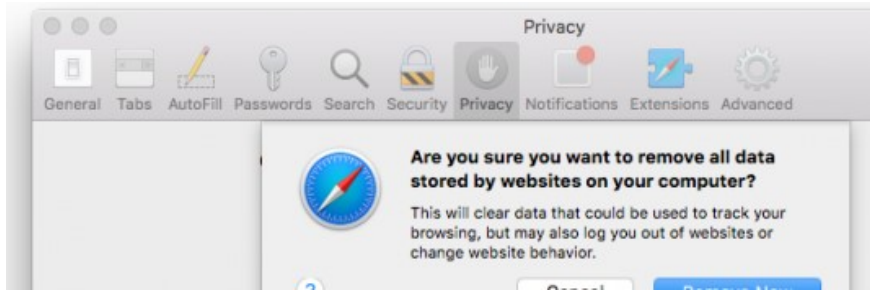
Go to the Privacy tab.



Click the Remove All Website Data button to remove all stored website data



Click Remove Now



Close your browser and re-open it